# BRIGHTSQUID

## PRIVACY SUPPORT PARTNER CHECKLIST

| Included with PIA package | Brightsquid | Independent | Other | Other |
|---|---|---|---|---|
| Full clinic Privacy Impact Assessment (PIA) | ✓ | | | |
| A fixed price and defined delivery timeline with no overages or surprise fees | ✓ | | | |
| Revisions through acceptance | ✓ | | | |
| Netcare PIA - All requirements for Netcare opt in | ✓ | | | |
| Support with HIA mandatory Agreements: IMA, VNDA, etc. | ✓ | | | |
| Privacy Compliance Training for your entire team (3hrs) | ✓ | | | |
| Privacy Resources: handbooks, checklists, newsletters, video tips | ✓ | | | |
| Secure-Mail for privacy compliant communication | 1 Clinician + 5 Staff | | | |
| Quarterly PIA Review | ✓ | | | |
| Cyber threat awareness training | ✓ | | | |
| Privacy breach prevention training | ✓ | | | |
| Privacy Officer support hotline | ✓ | | | |
| Privacy breach response and recovery guidance | ✓ | | | |
| Regulatory policy change PIA updates | ✓ | | | |
| Data migration planning and assistance | ✓ | | | |
| 1,500+ PIAs written and accepted | ✓ | | | |
| Team of certified privacy professionals to support you without interruption | ✓ | | | |
| Annual Privacy Conference and Workshop | ✓ | | | |

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# Manage Your Privacy Risk With Expert Team Support.

**Privacy compliance is an ongoing exercise.** Regulations change, threats evolve, technology changes, and your privacy officer is busy enough with their primary duties.

## Up-to-Date On Call Expertise:

The Brightsquid team of certified privacy professionals will help you establish and maintain compliance. In the complex and evolving world of privacy compliance, our always-learning experts are your trusted guides.

- Achieve ongoing regulatory compliance
- Reduce risk of breach
- Maintain patient and referrer trust

**Brightsquid Privacy Team certifications:**

- Master Access and Privacy Professional (MAPP)
- Canadian Institute of Access and Privacy Professionals - Professional (CIAPP-P)
- Canadian Institute of Access and Privacy Professionals - Certification (CIAPP-C)
- Certified Information Privacy Professional - Canada (CIPP-C)
- ePrivacy I: Fundamentals
- ePrivacy II: Risk Management

## A PIA is not Complete Compliance:

On-going compliance requires regular effort and up-to-date expertise. Make sure your clinic has the support, tools, and knowledge to avoid breaches now and through whatever tomorrow brings.

You need regular training, active safeguards, and proactive adaptive measures to maintain compliance and the safety of the patient data in your control. Clinics rely on the Brightsquid privacy support team for the most current advice delivered in practical ways.

**Policies and procedures that were compliant last year might not be today.**

- COVID-19 changed how clinics collect and use information.
- Cyber threats have become more sophisticated and targeted toward healthcare.
- Virtual care and other technologies have introduced new processes and risks.

The Brightsquid Privacy Team will simplify your privacy management and support ongoing compliance. All for one fixed subscription with no hidden fees or overages.

For more information call 1-800-238-6503 x 2 or visit brightsquid.ca